



**CLEEN**  
FOUNDATION

## SUMMARY OF FINDINGS

# **SURVEY ON DRIVERS LICENCE APPLICATION AND RENEWAL IN NIGERIA 2015**

- *Justice Sector Reform*

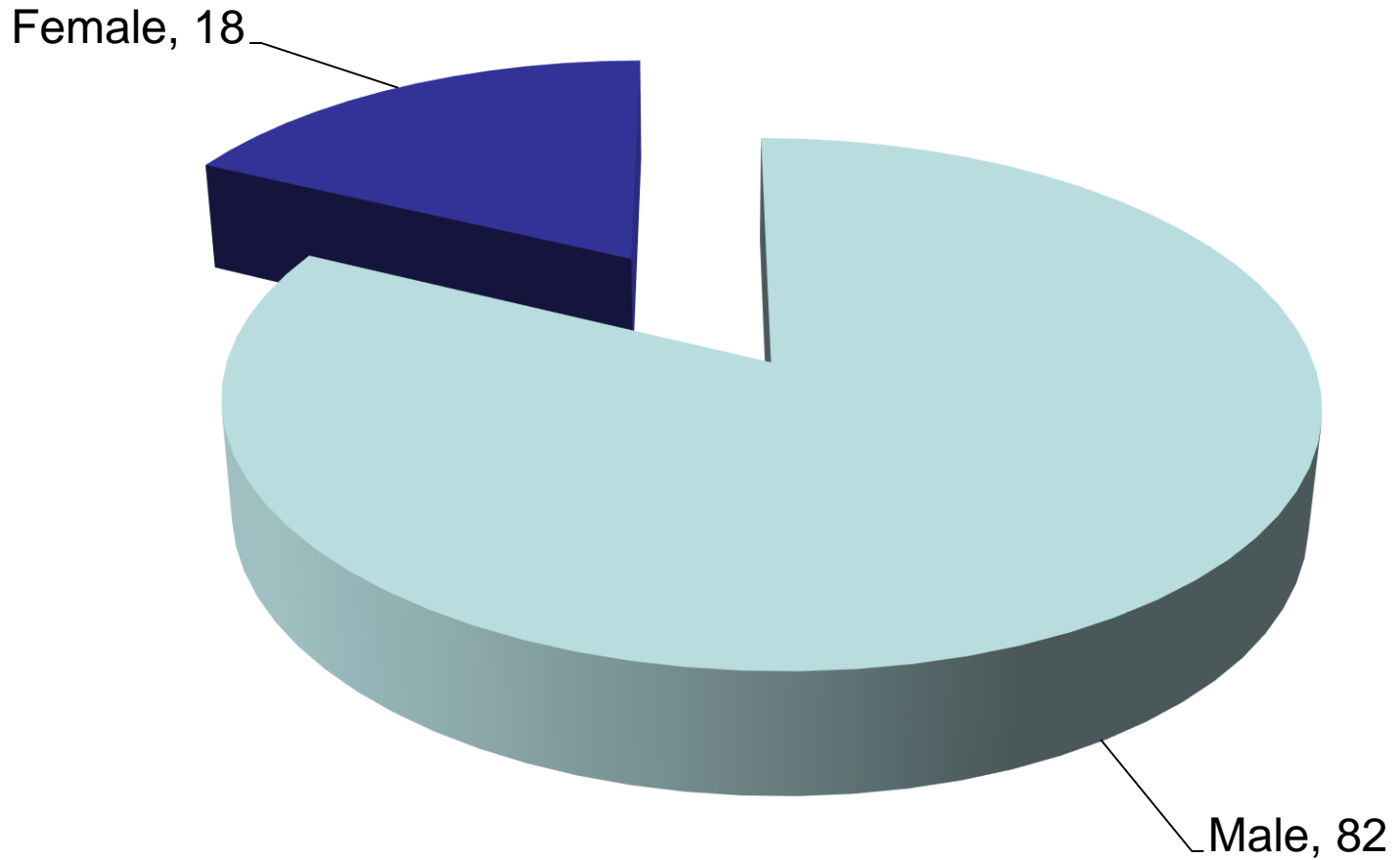
# Summary of Key Findings

- Majority of respondents (53%) went through a driving school before they started driving. Similarly, 64% passed a driving test before they were issued their drivers licenses.
- Various agencies and officials stop motorists and demand to sight their licenses. The Police more frequently demand for licenses (79%) while “unidentified officials” have also been reported demanding for licenses (44%).
- Motorists report that when stopped by officials, majorities have not been asked to pay bribes. Only 28% were asked for bribes at FRSC stops while 59% were not asked to pay bribes when stopped by the police.
- Most of those who admitted to paying bribes paid out of the fear of being arrested or having their vehicles impounded.
- Among those who applied for their licenses using “unofficial” processes, majority (57%) report that they did so because the unofficial process was faster. Another 50% report that friends and family suggested they use this system.
- 39% of those who went through the official channel report that it takes 1 to 2 months to receive the license. However, when asked to list the challenges facing the application system, respondents cite slow processing time (62%), extortion by touts (20%) and issuance of fake licenses by touts/agents (11%).
- 7% of respondents say it is not possible to successfully apply for or renew a drivers’ license in Nigeria without paying a bribe.

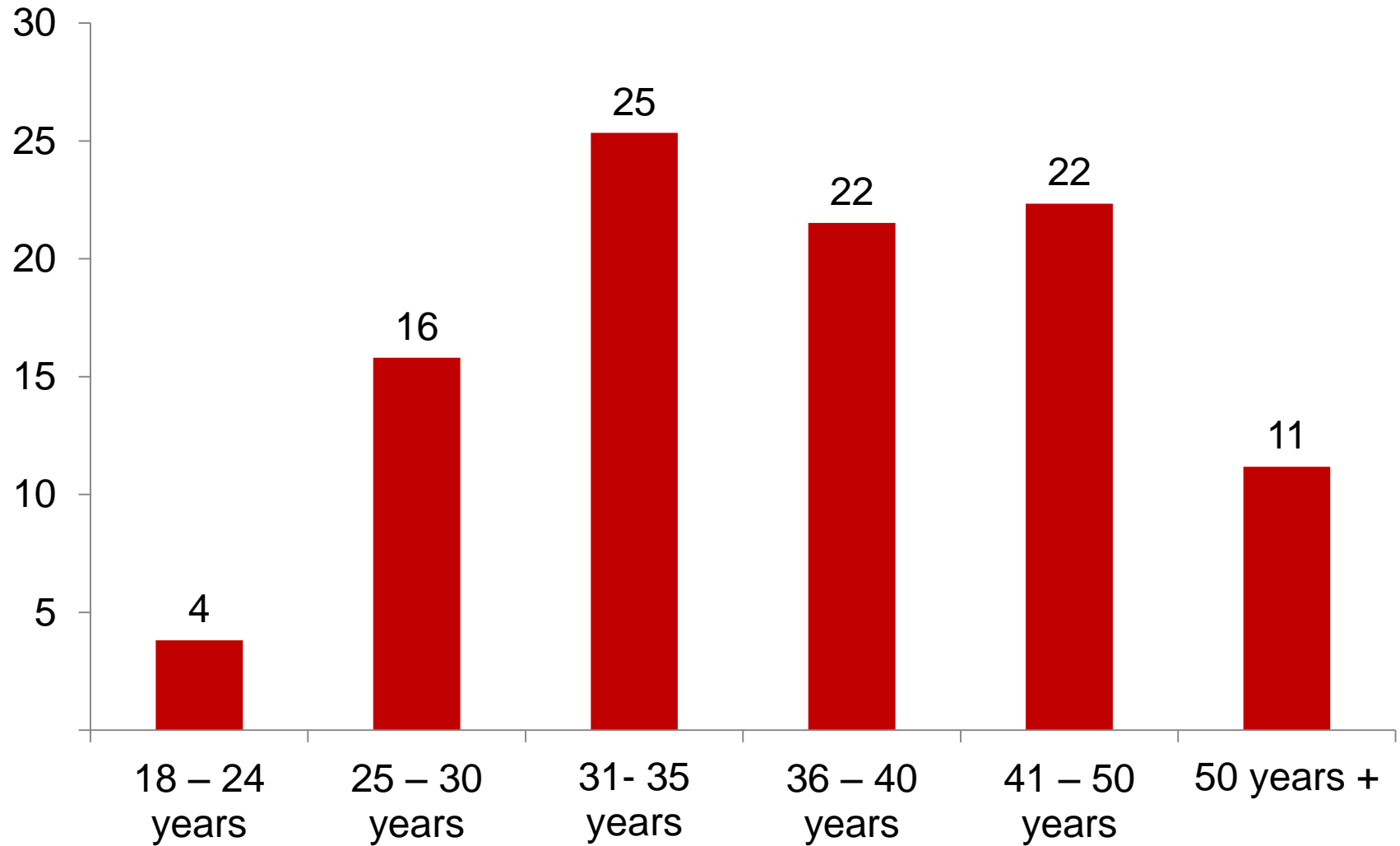
# Survey Methodology

- The aim of the survey was to collect information on drivers license application with a view to eliminate low level corruption and sensitize Nigerians on the correct procedure for obtaining/renewing drivers' licence, improve FRSC's credibility and continue to drive its mandate in the issuance of drivers' licence.
- The study was conducted in 5 states of Nigeria; Imo, Rivers, Lagos, Ogun, Nassarawa and Abuja between April 13<sup>th</sup> and 22<sup>nd</sup>, 2015.
- 60 respondents were interviewed in each study location except in Lagos where 70 respondents were interviewed. The total sample size of the survey is 370.
- Respondents of this study were both male and female drivers/riders of commercial or private vehicles/motorcycles.
- The methodology used in the data collection was face to face personal interviews.
- Only experienced interviewers were selected for the fieldwork in all survey locations. The data was processed using Statistical packaged for Social Science (SPSS) a software package used for statistical analysis.

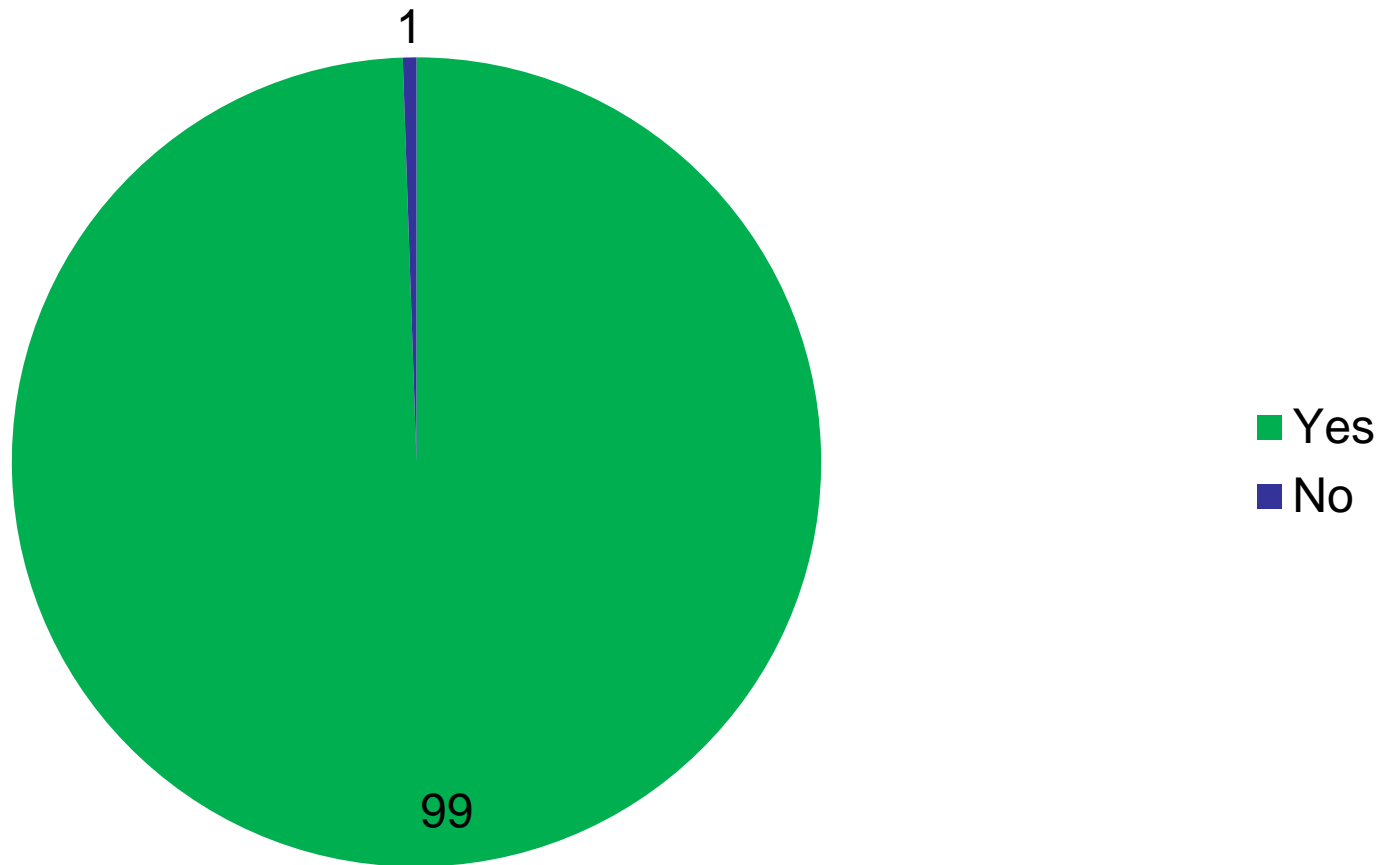
# Gender of Respondent



# Age of respondent

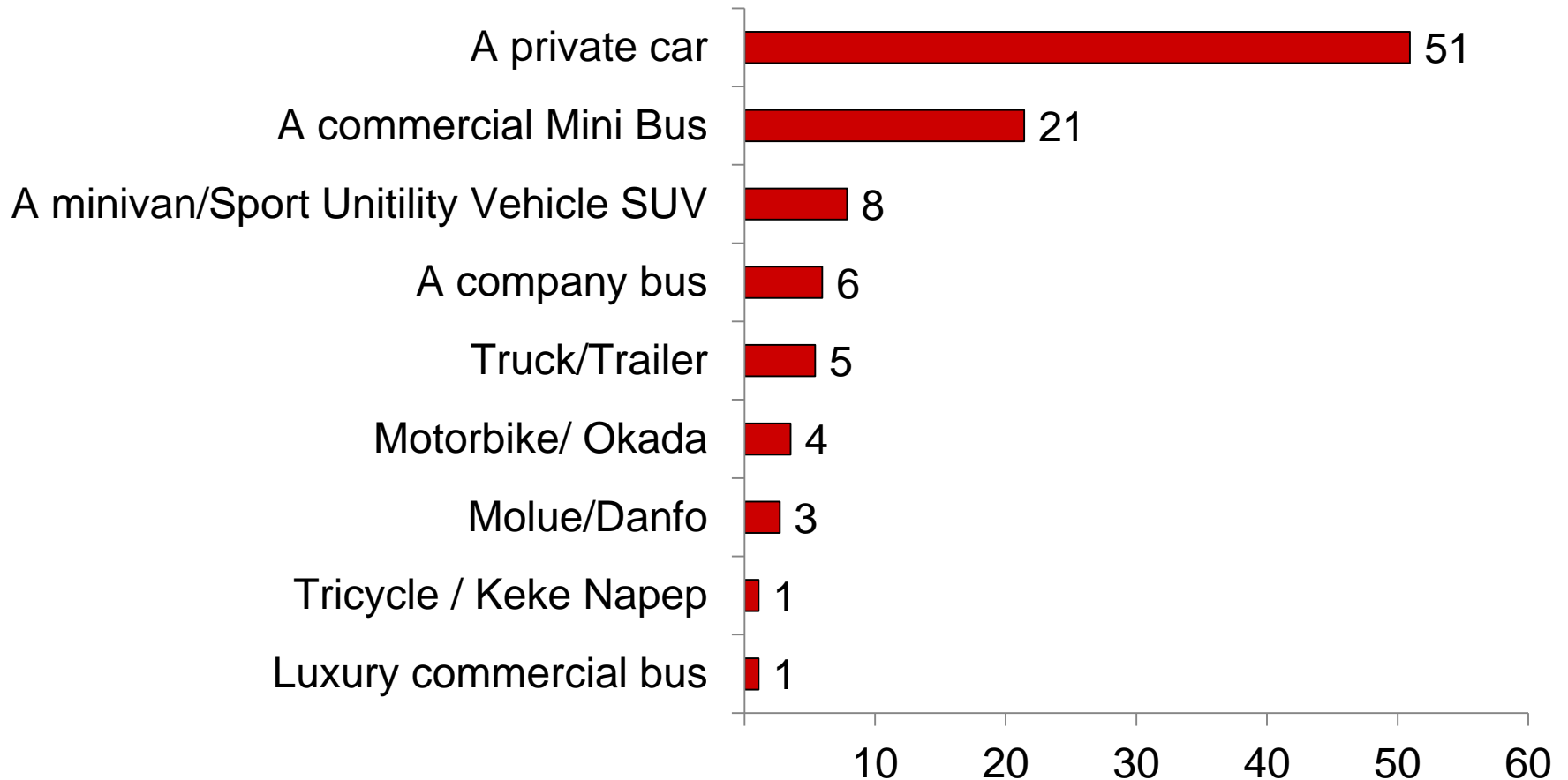


# Do you drive?



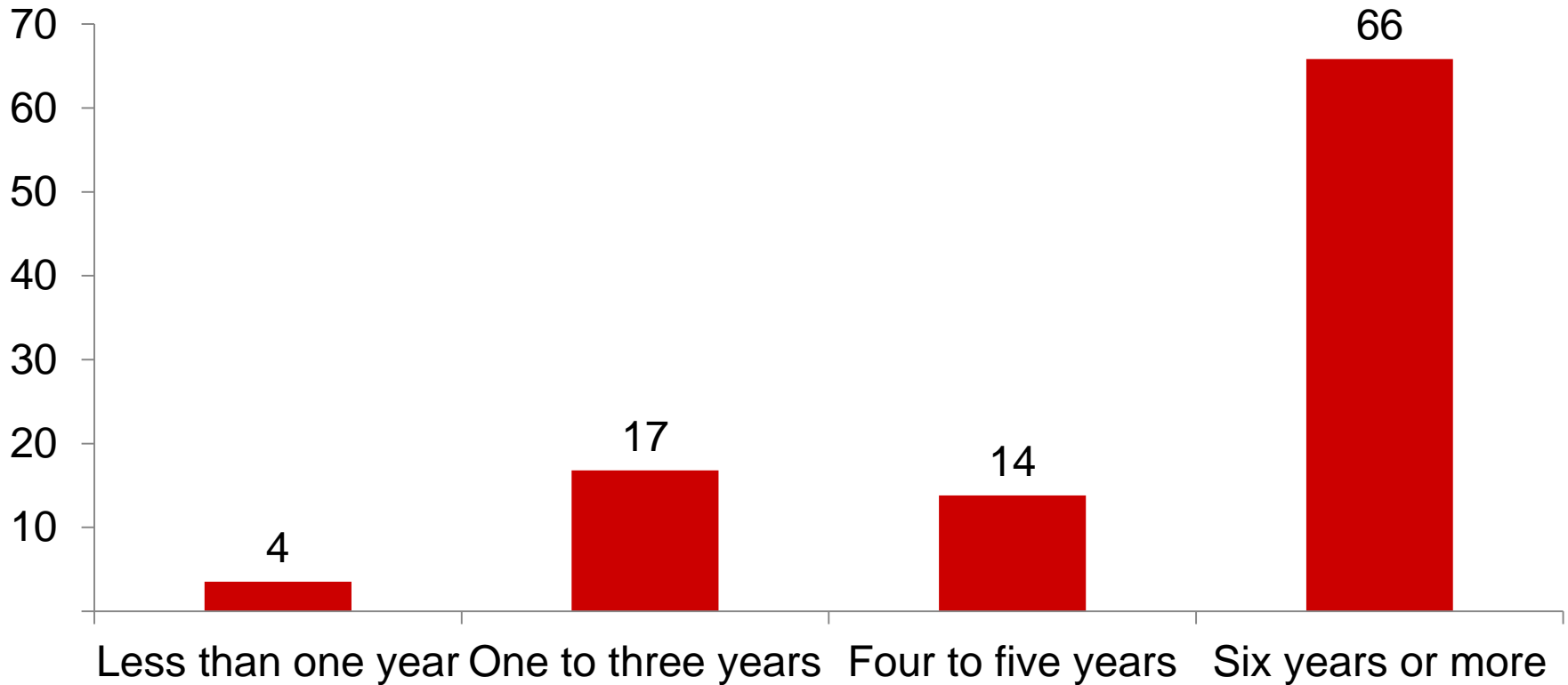
*Respondents were asked: Do you drive a vehicle/ride a motorbike?*

# Vehicles used by respondents



*Respondents were asked: What do you drive/ride?*

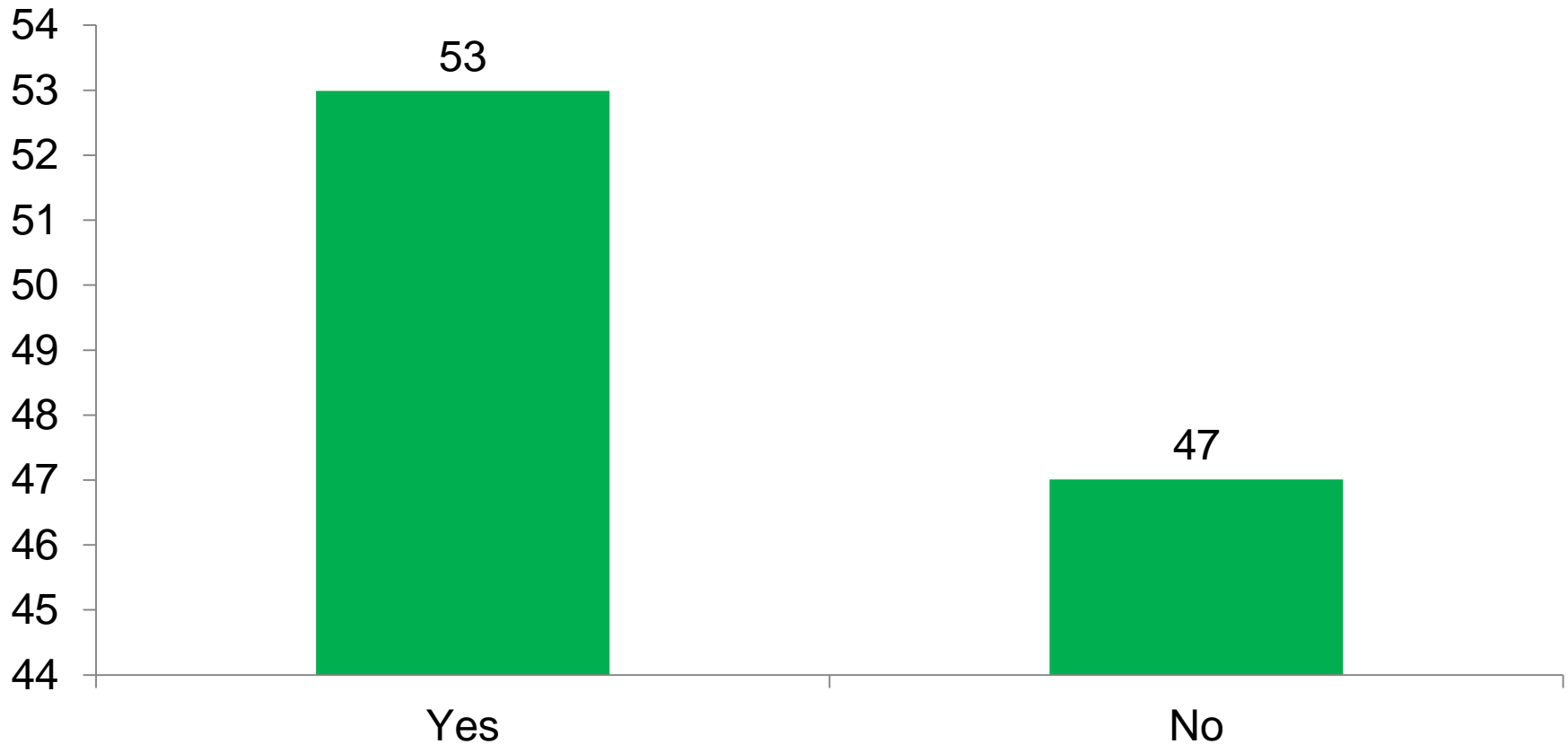
# Driving Experience



**Respondents were asked:** *For how long have you been driving/riding?*

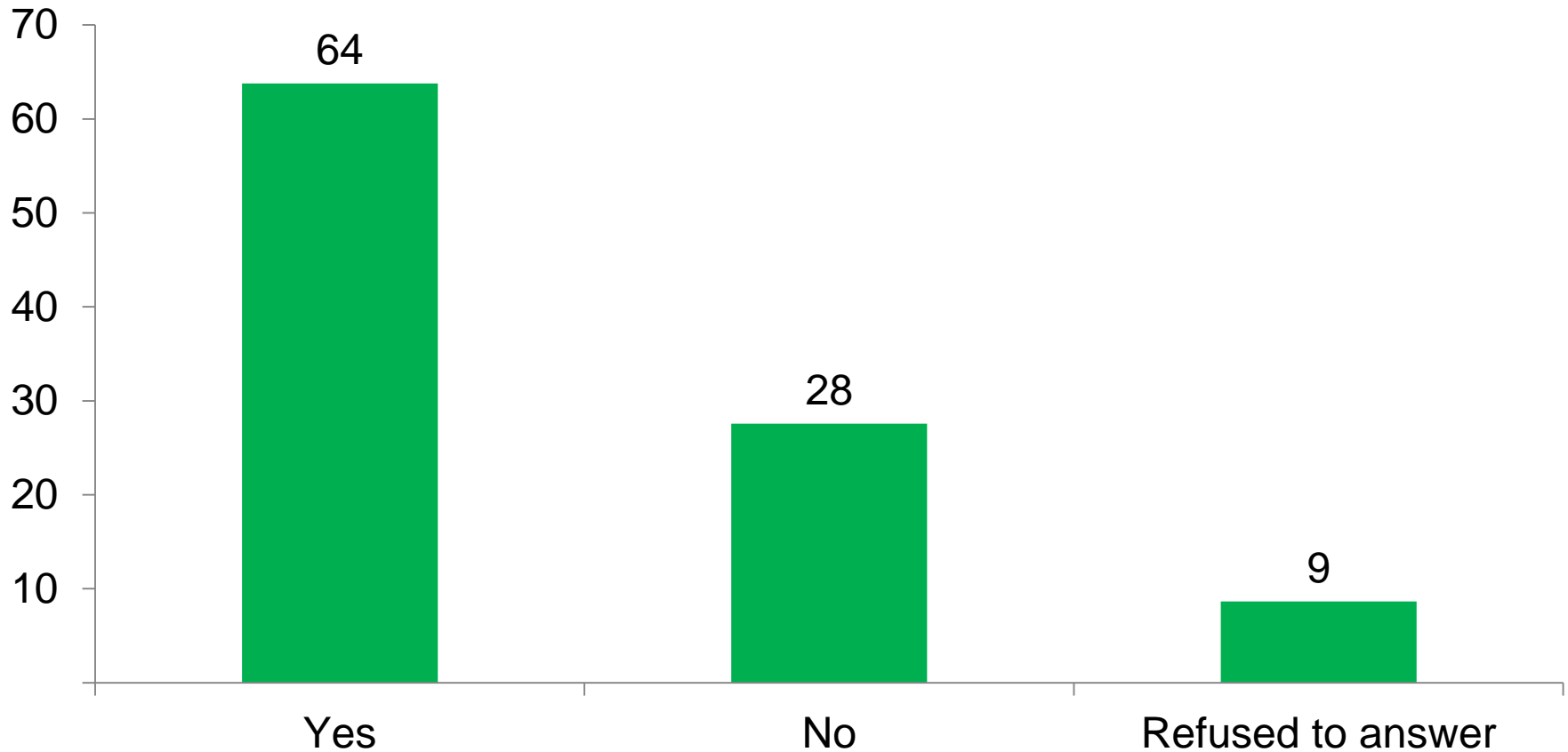


# Driving School Experience



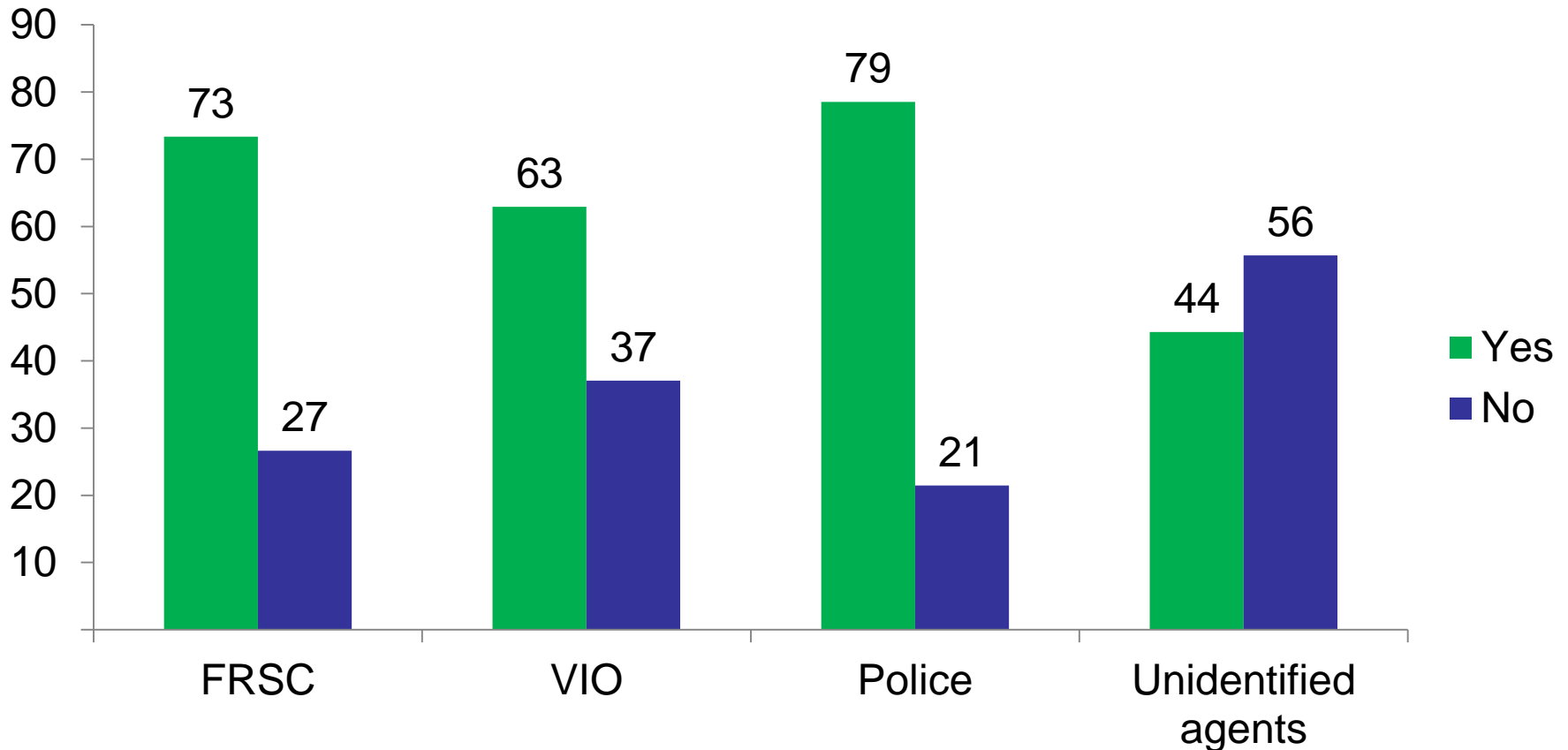
**Respondents were asked:** *Did you go through a driving school before you started driving/riding??*

# Driving Test



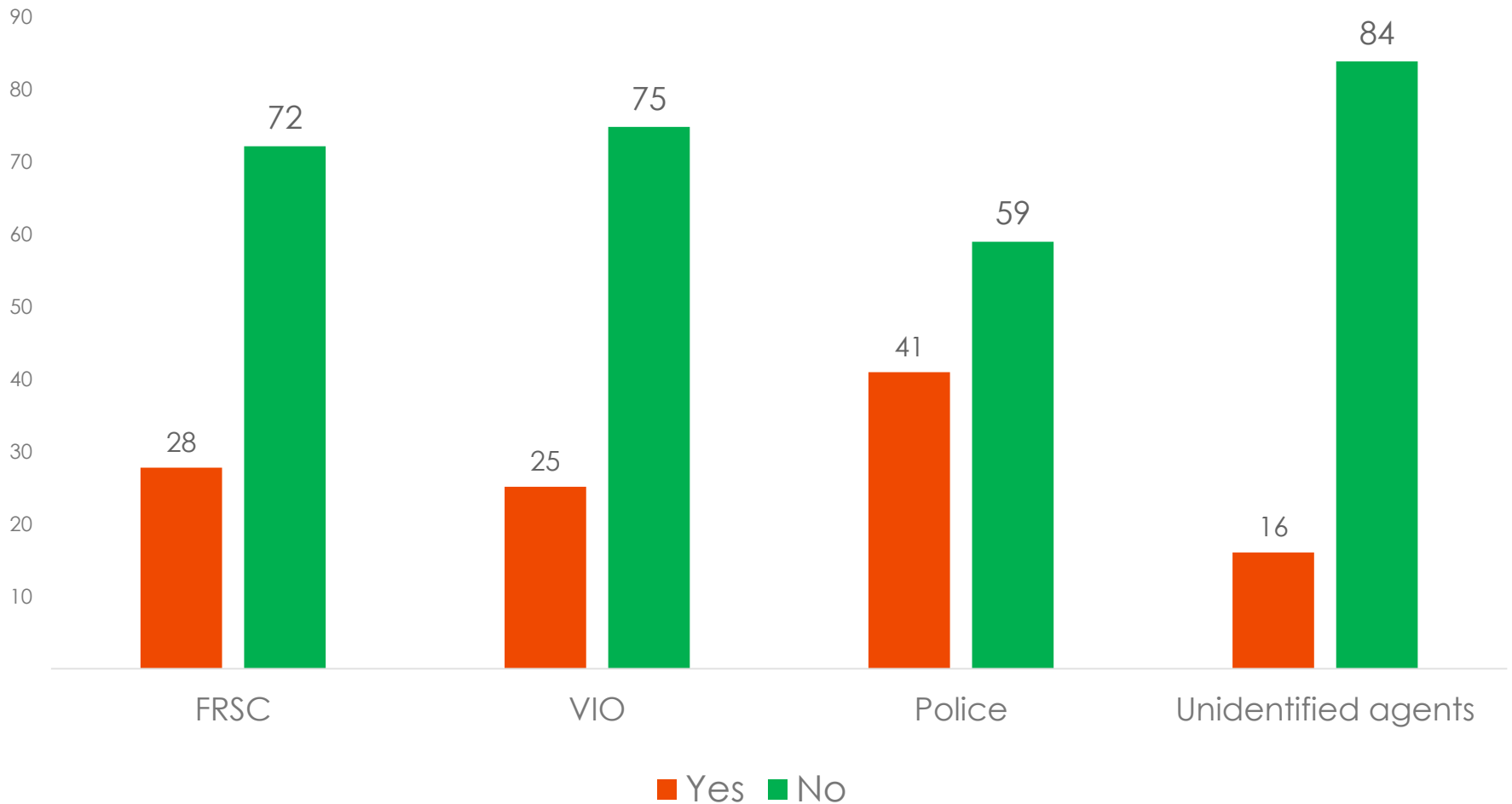
**Respondents were asked:** *Did you pass a driving test conducted by FRSC certified drivers school before the license was issued to you?*

# Request for License by authorities



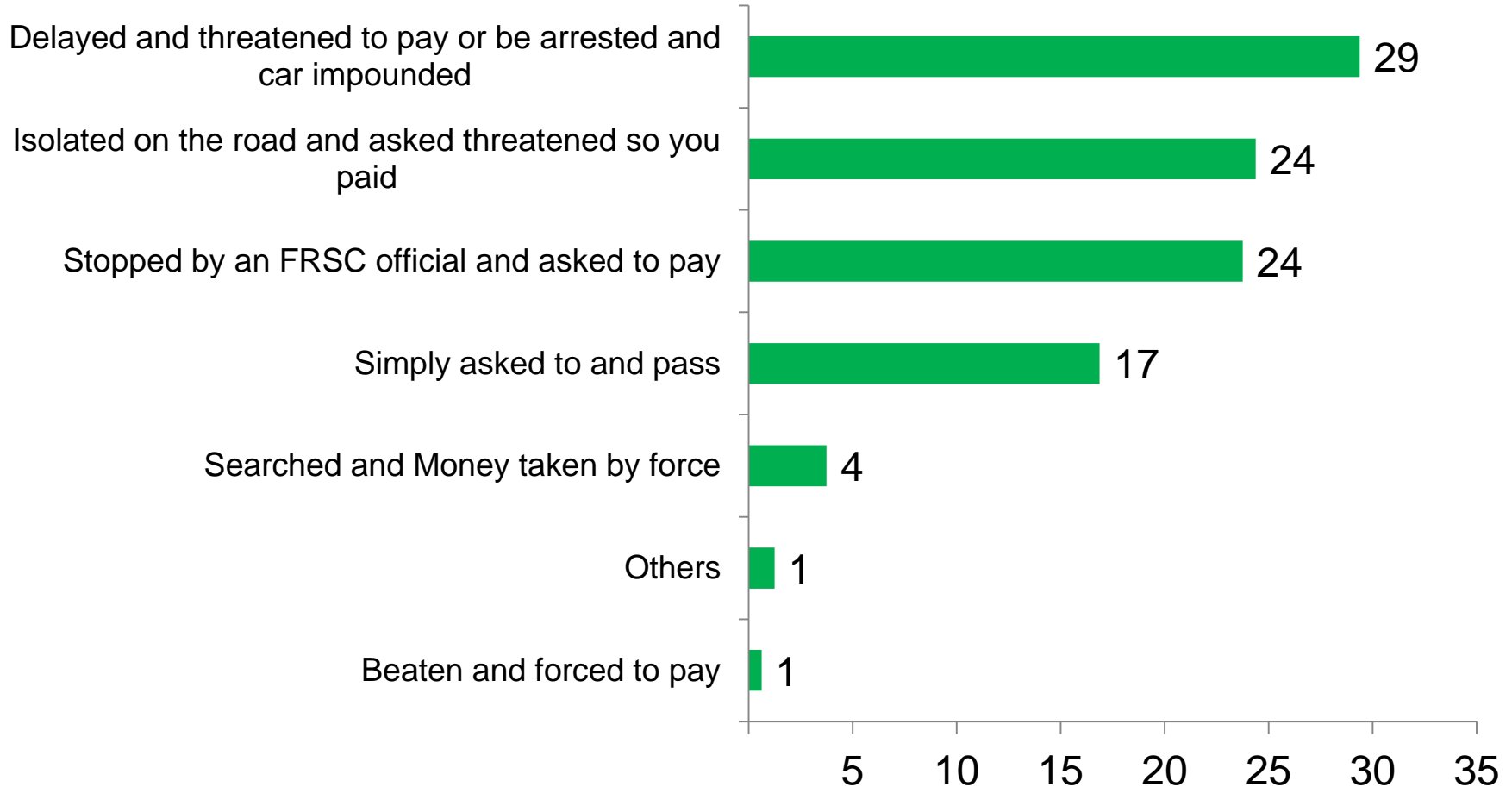
**Respondents were asked:** *Have you ever been stopped by any of these officials and Drivers license demanded?*

# Demand for Bribes



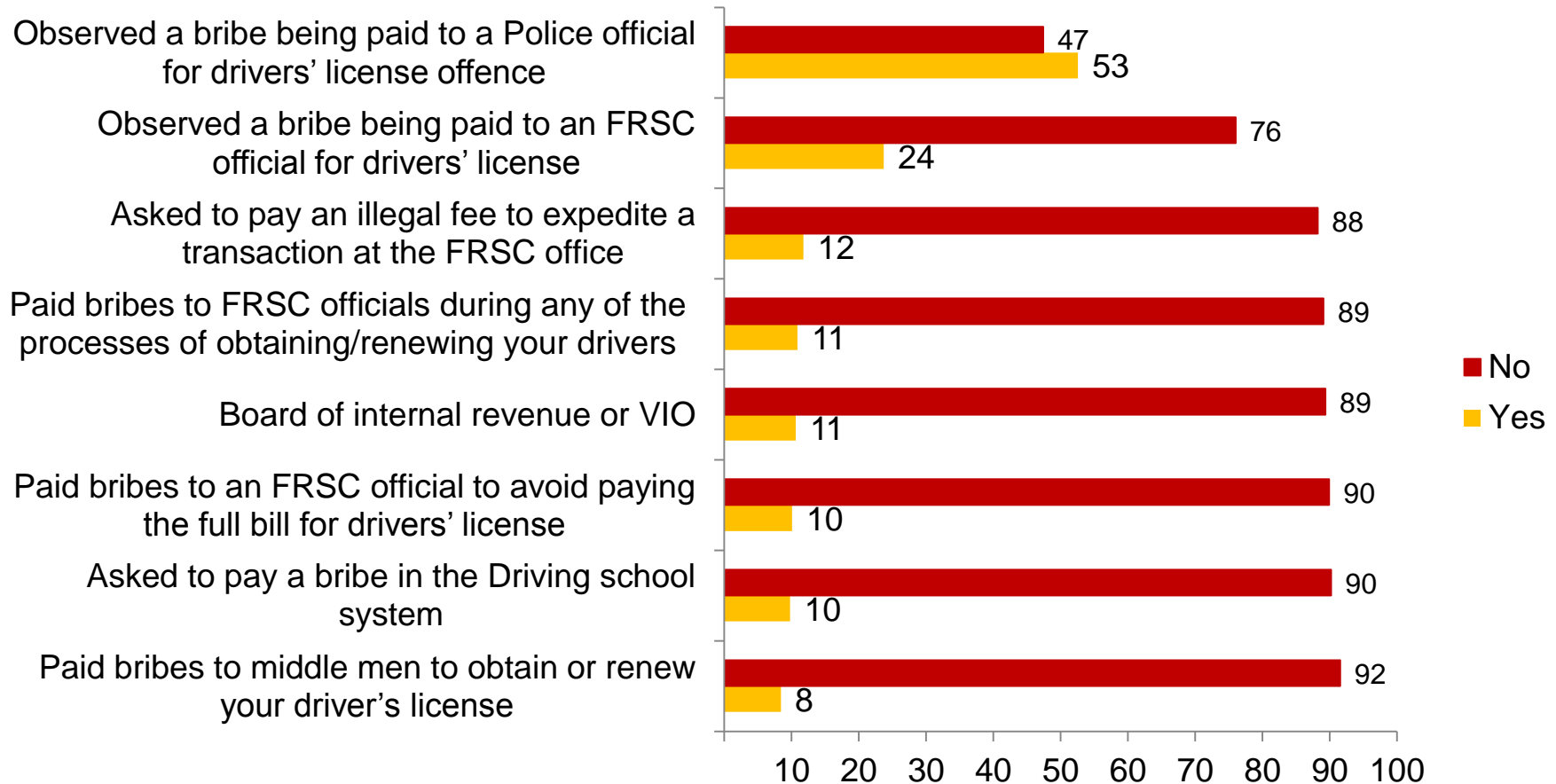
**Respondents were asked:** *Have you ever been asked to pay bribe by an official of?*

# Why pay bribe?



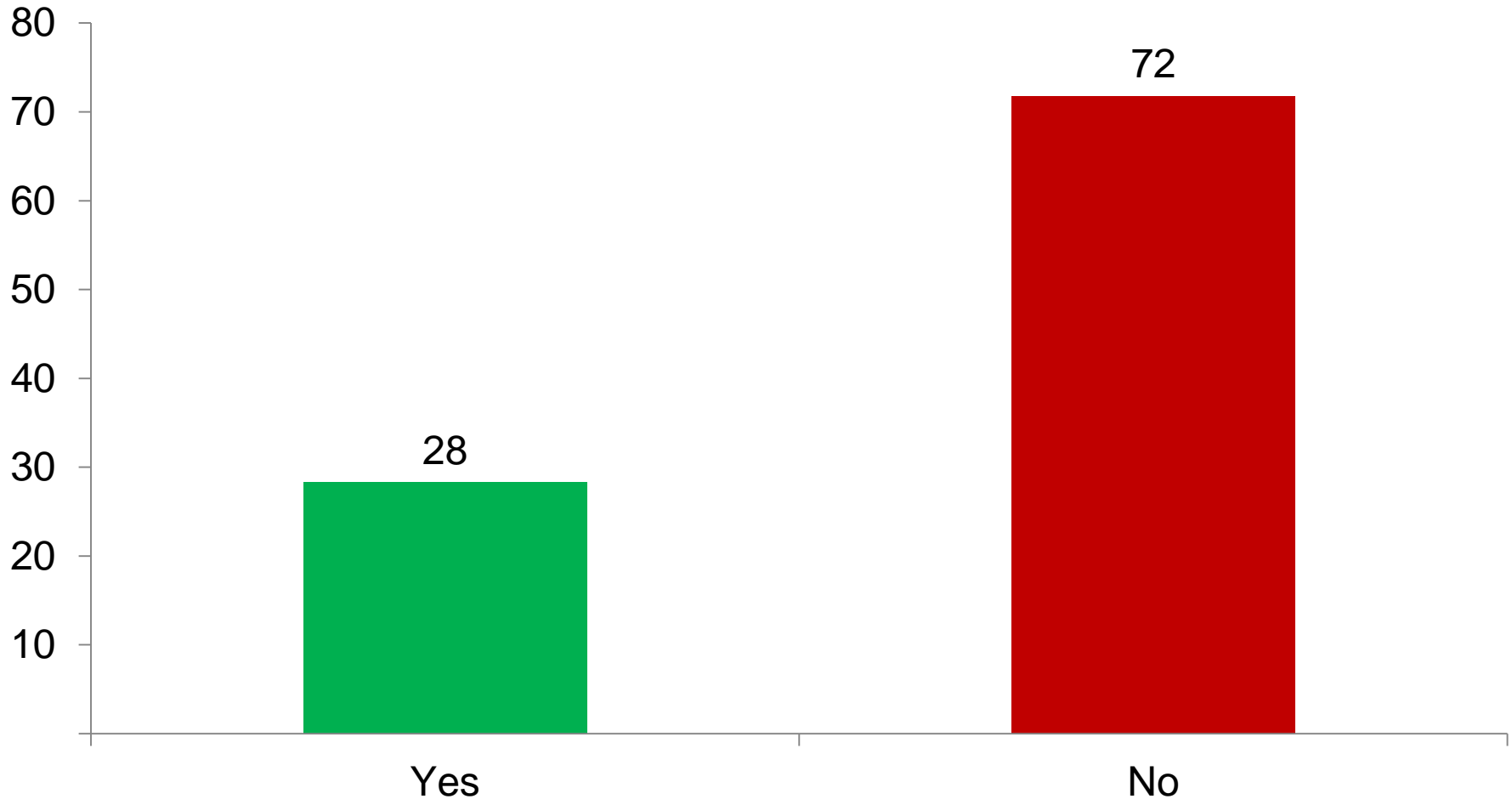
**Respondents were asked:** *If you paid the bribe, were you?*

# Observations on Corruption



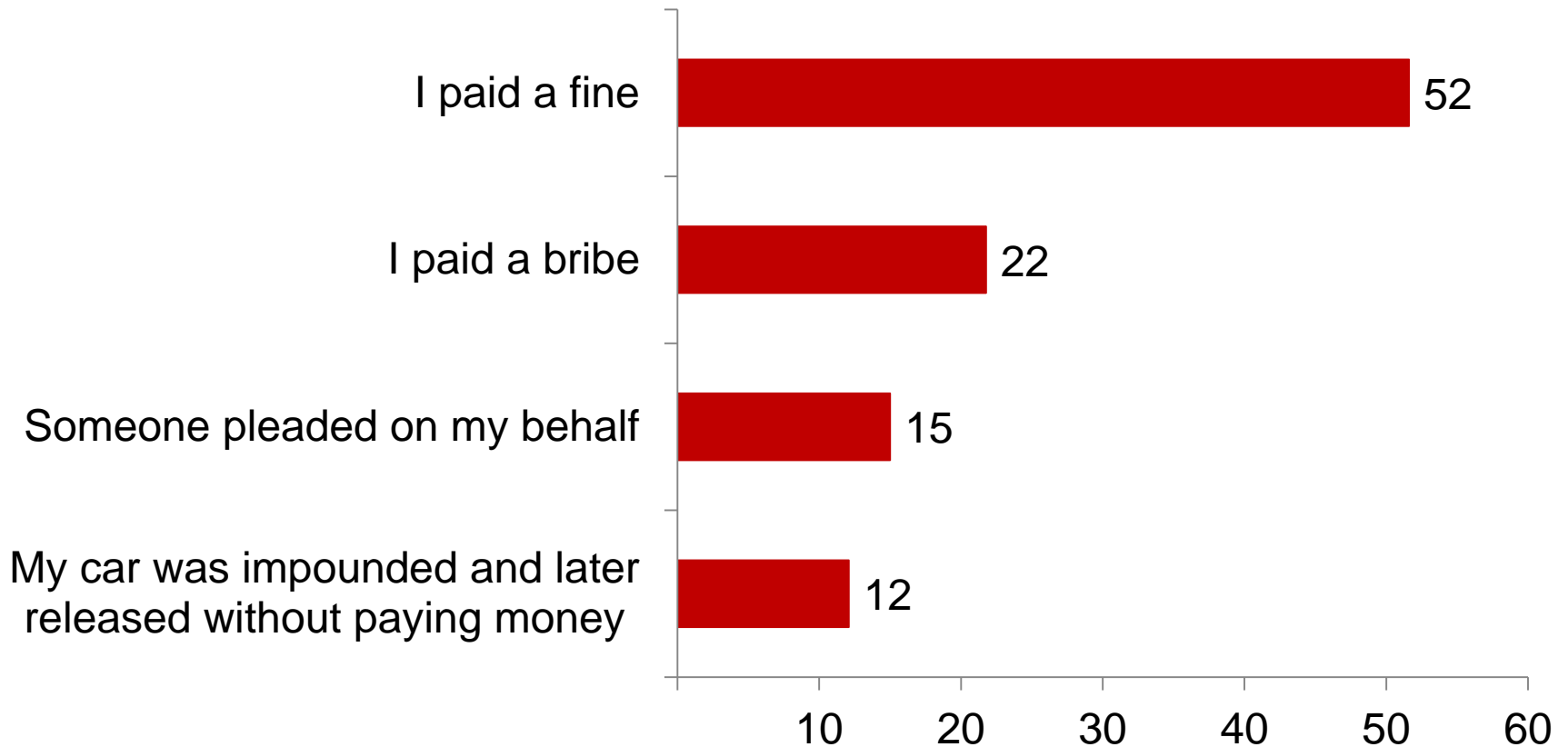
**Respondents were asked:** *Have you ever done any of the following?*

# Arrest for not having drivers' license



**Respondents were asked:** *Have you ever been arrested for not having a driver's license?*

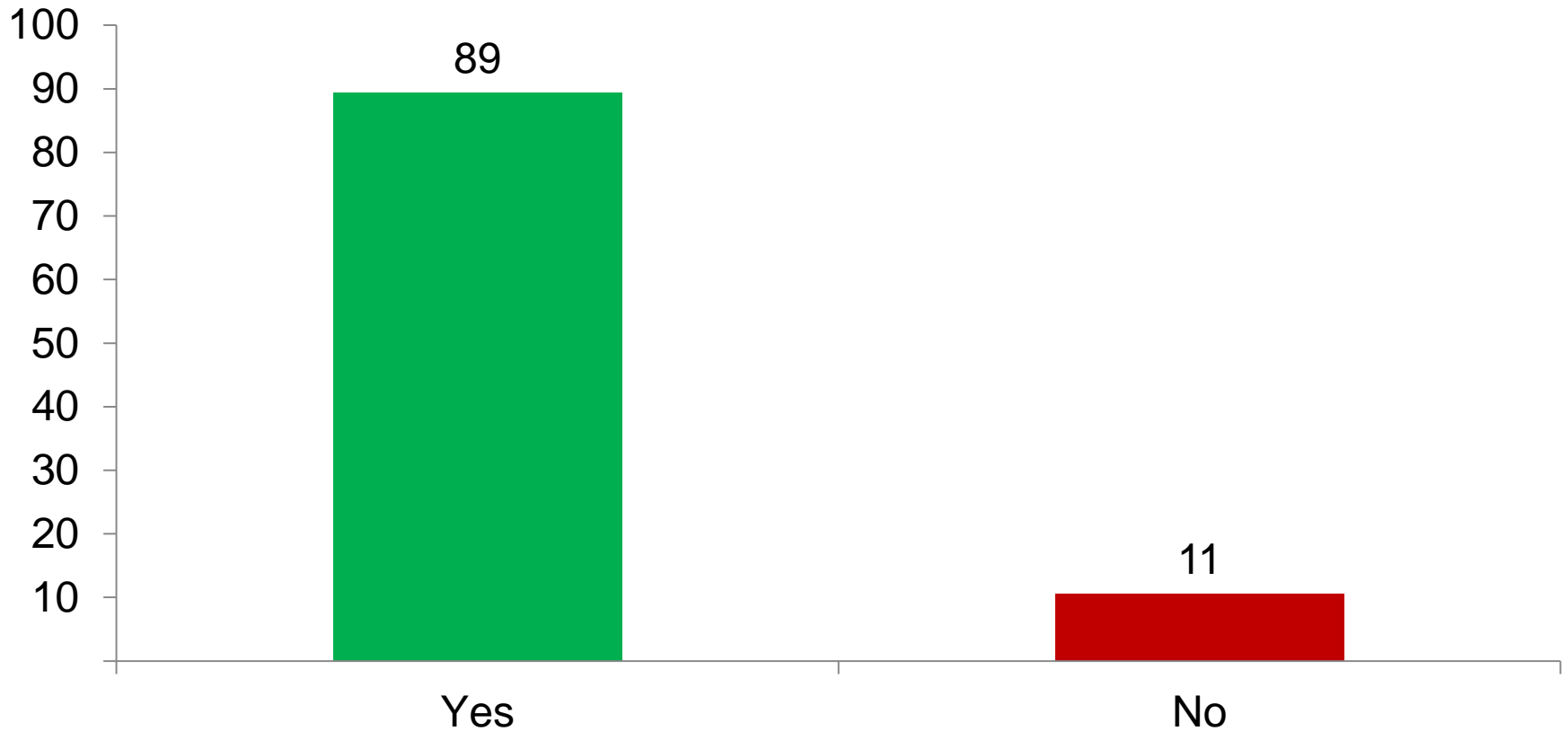
# After the arrest...



**Respondents were asked:** *If you have ever been arrested, what happened afterwards?*



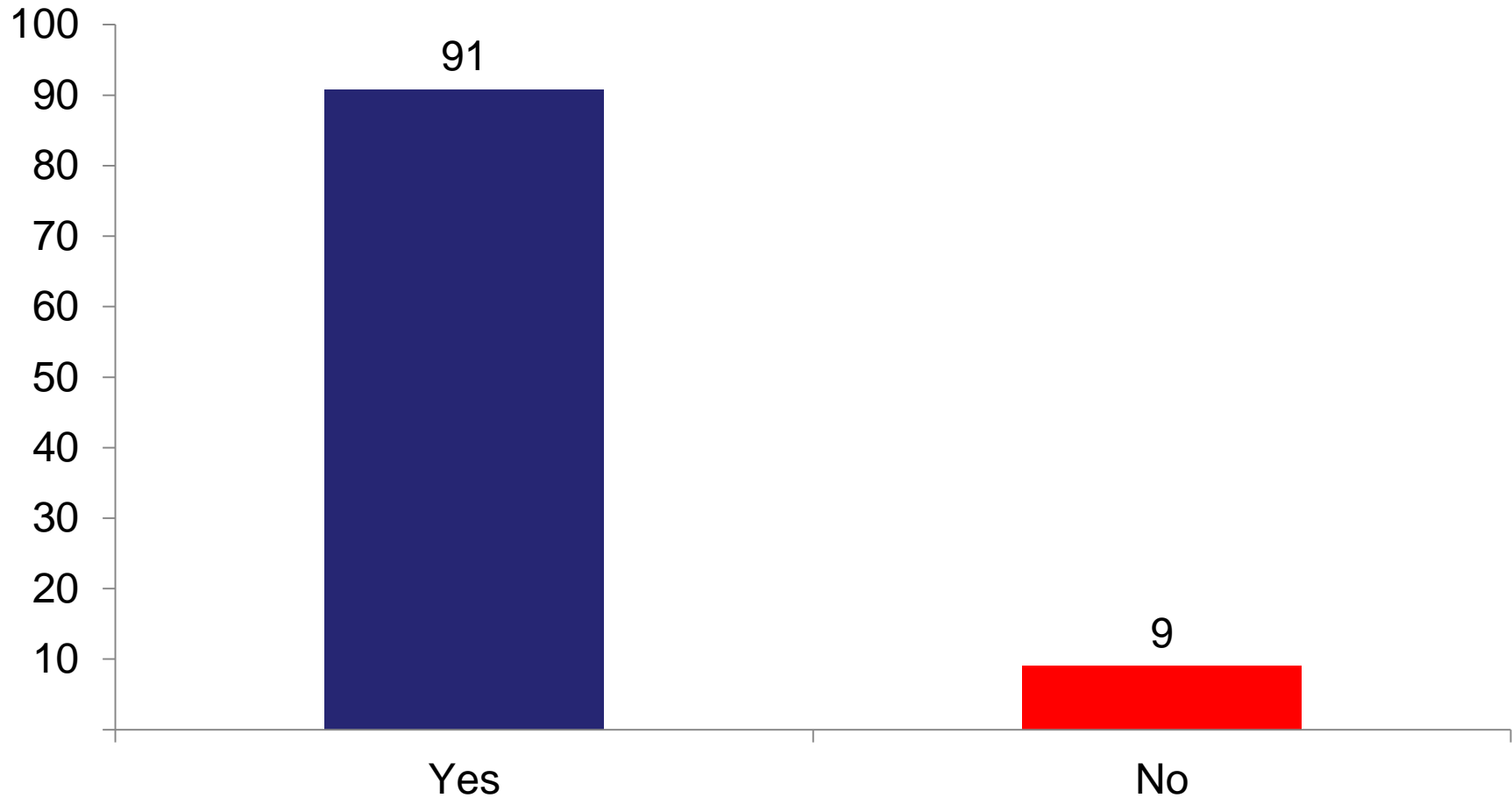
# Knowledge of the processes involved in obtaining a drivers' license



**Respondents were asked:** Do you know the processes involved in obtaining a drivers' license?

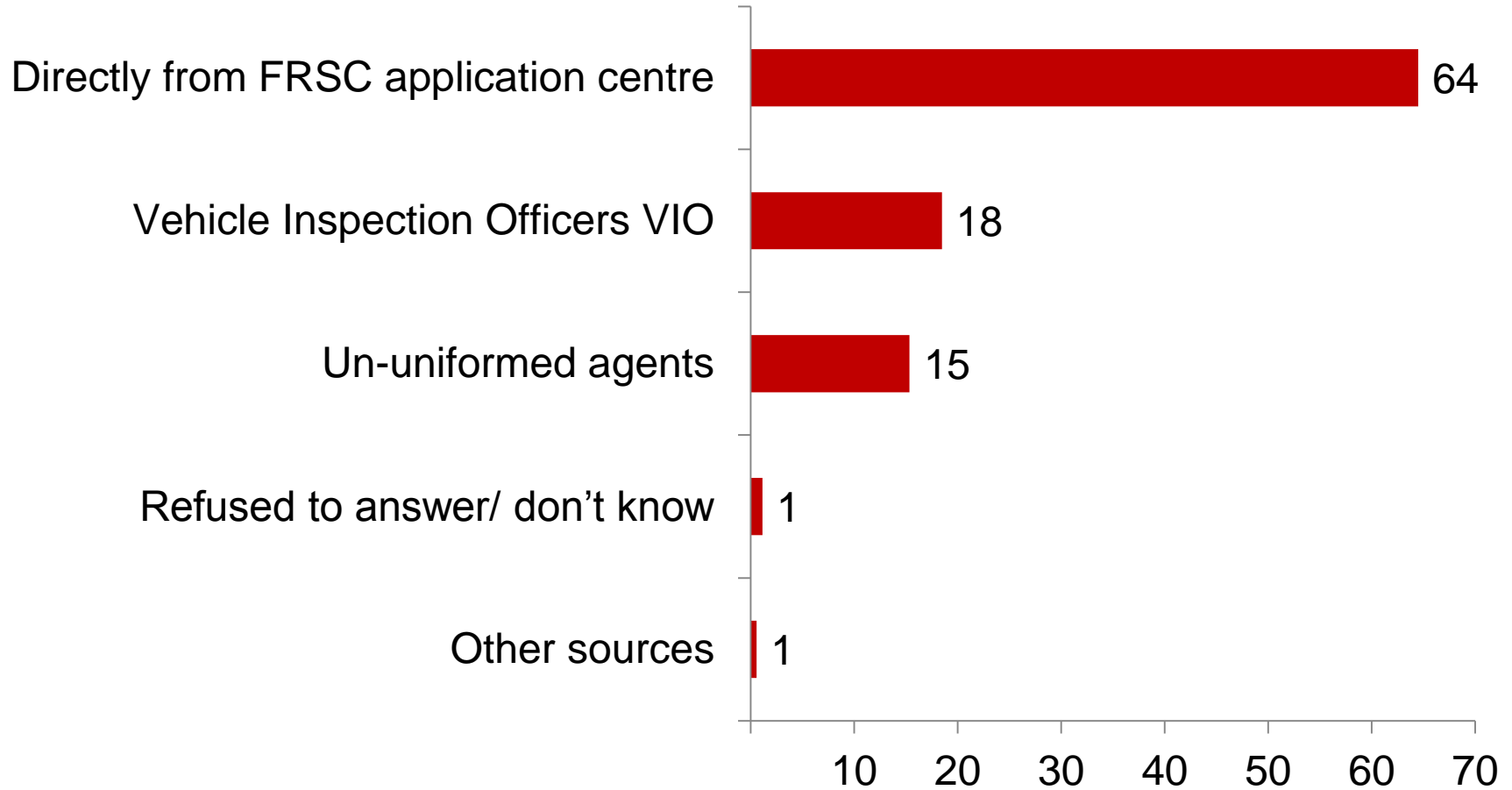
# Possession of drivers license

# Possession of drivers' license



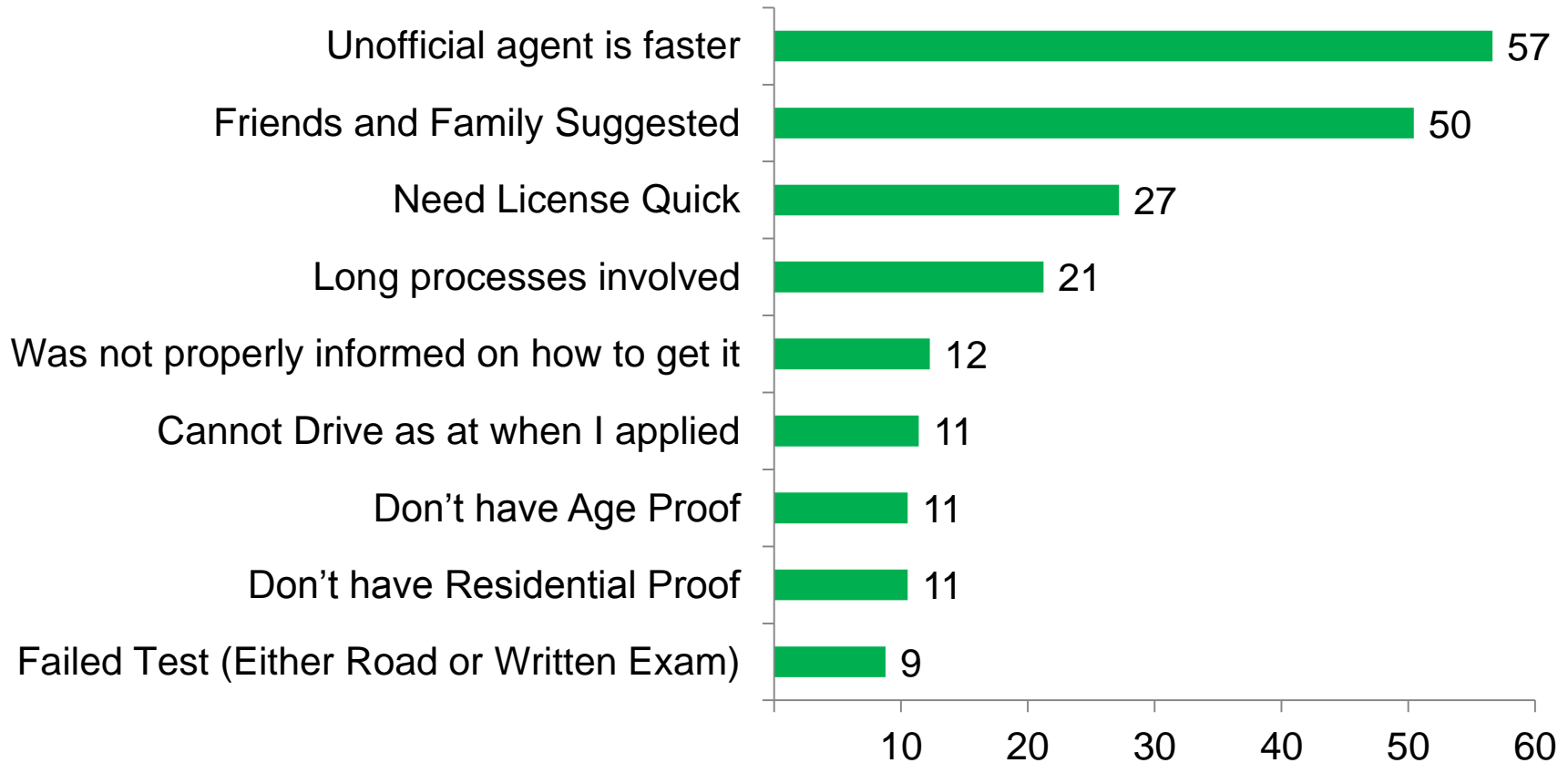
*Respondents were asked: Do you have a driver's license?*

# How licenses were obtained



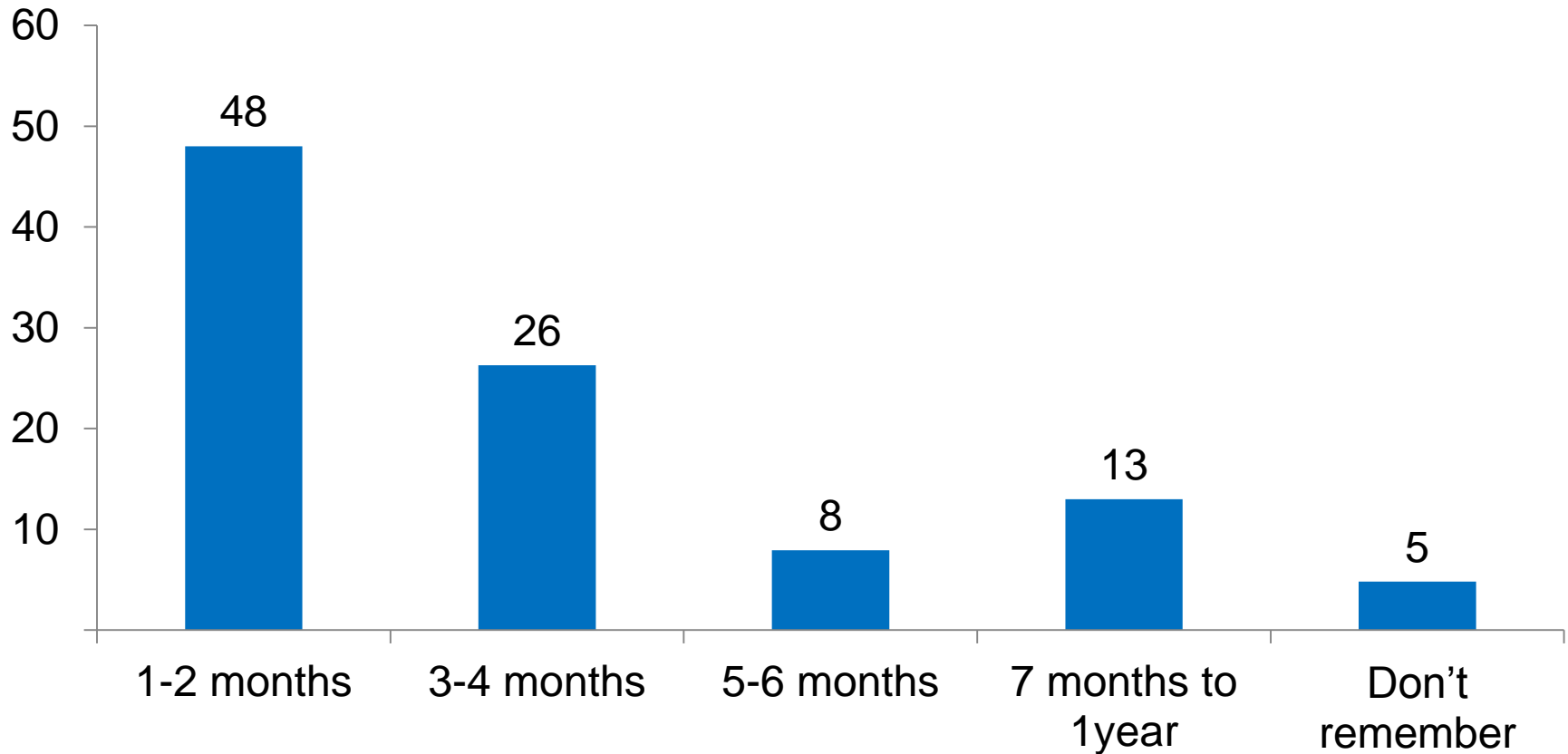
**Respondents were asked:** *If you have, how did you obtain the license?*

# Reasons for “Unofficial” Routes



**Respondents were asked:** *If you did not obtain your license from FRSC, Why?*

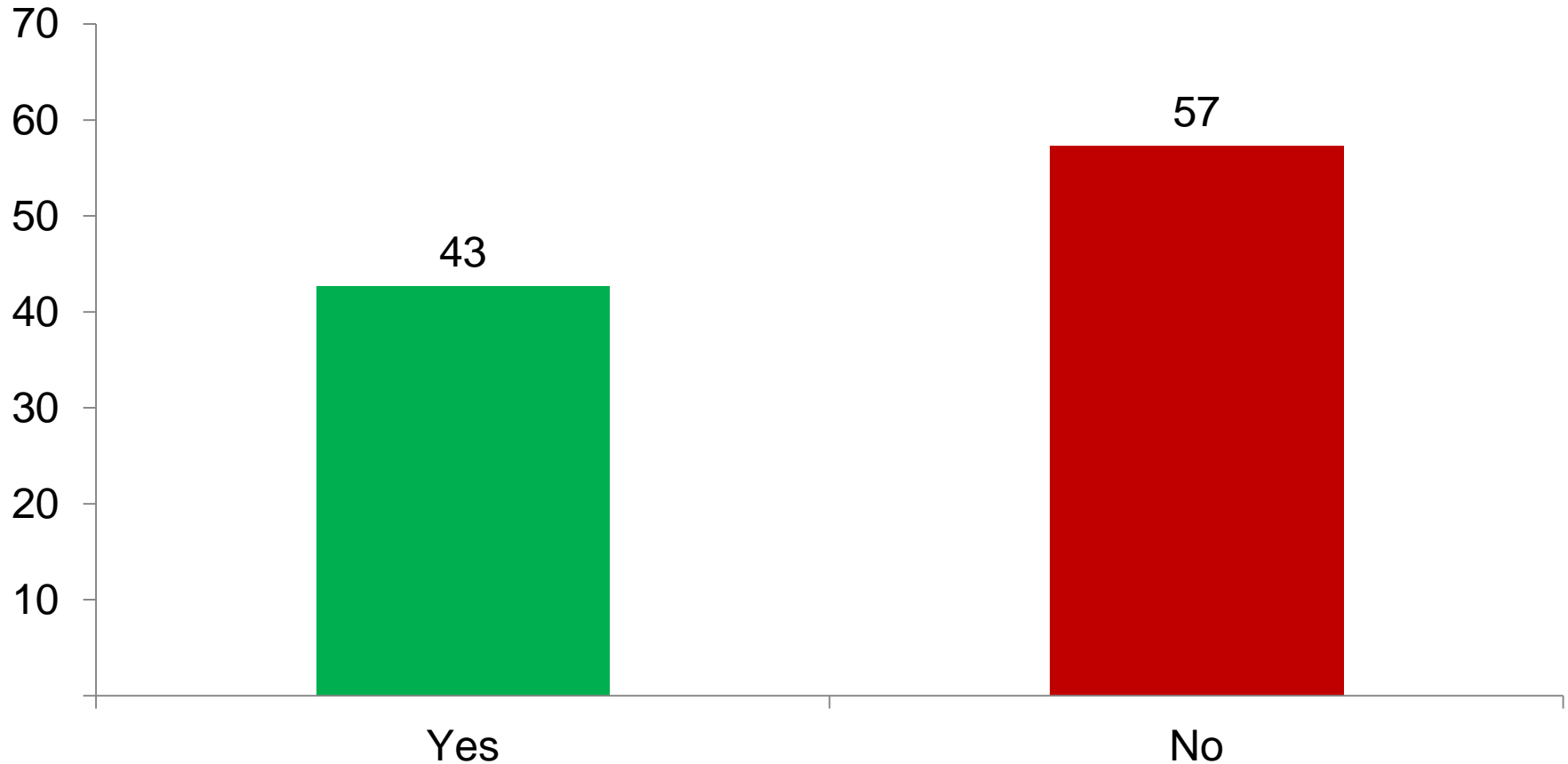
# License Processing Time



**Respondents were asked:** How long did it take you to get your drivers' license after applying?

# Reporting Corruption

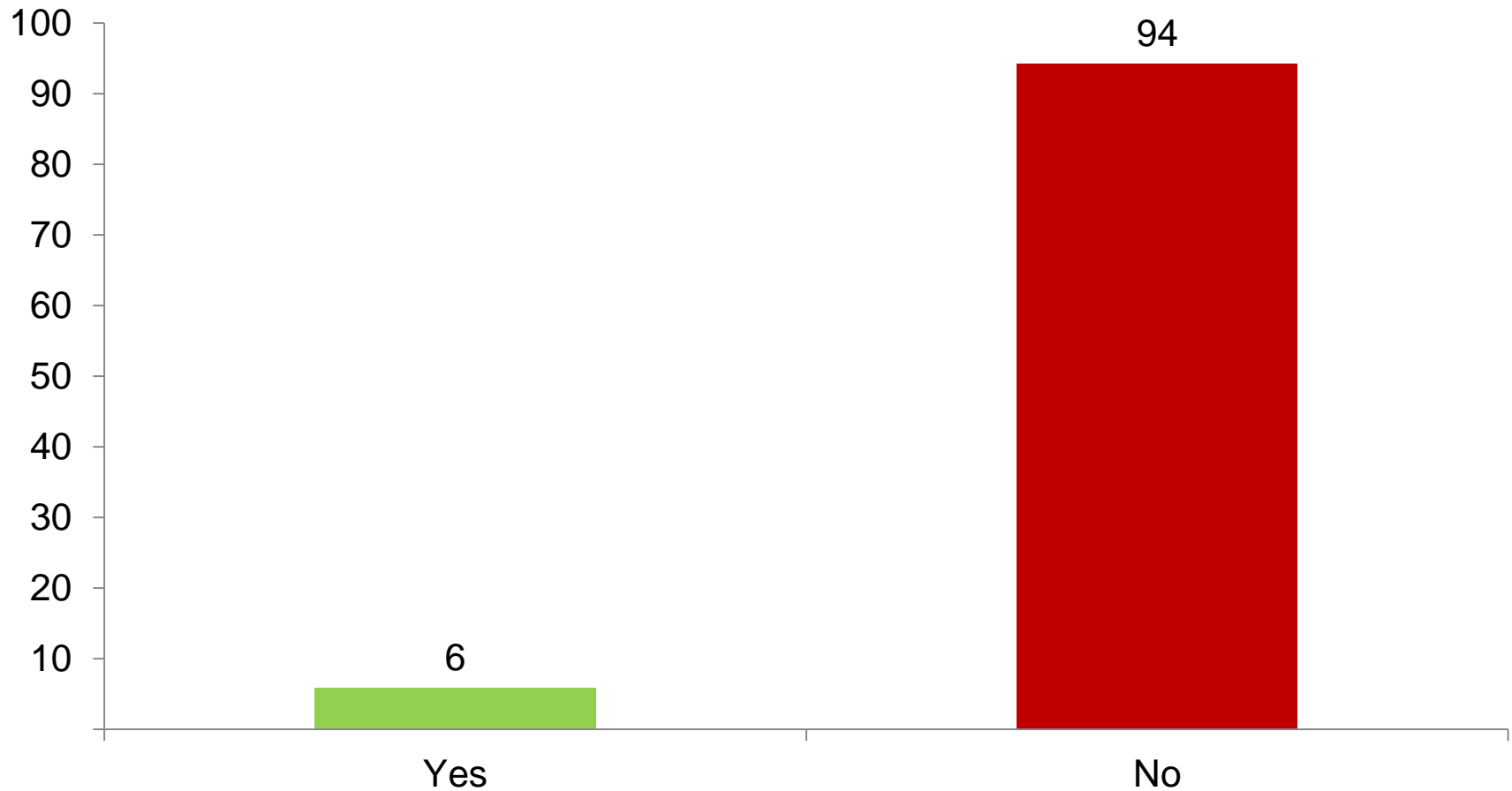
# Willingness to report bribe



**Respondents were asked:** Will you report to the appropriate authorities if you are asked to pay a bribe in the application process?

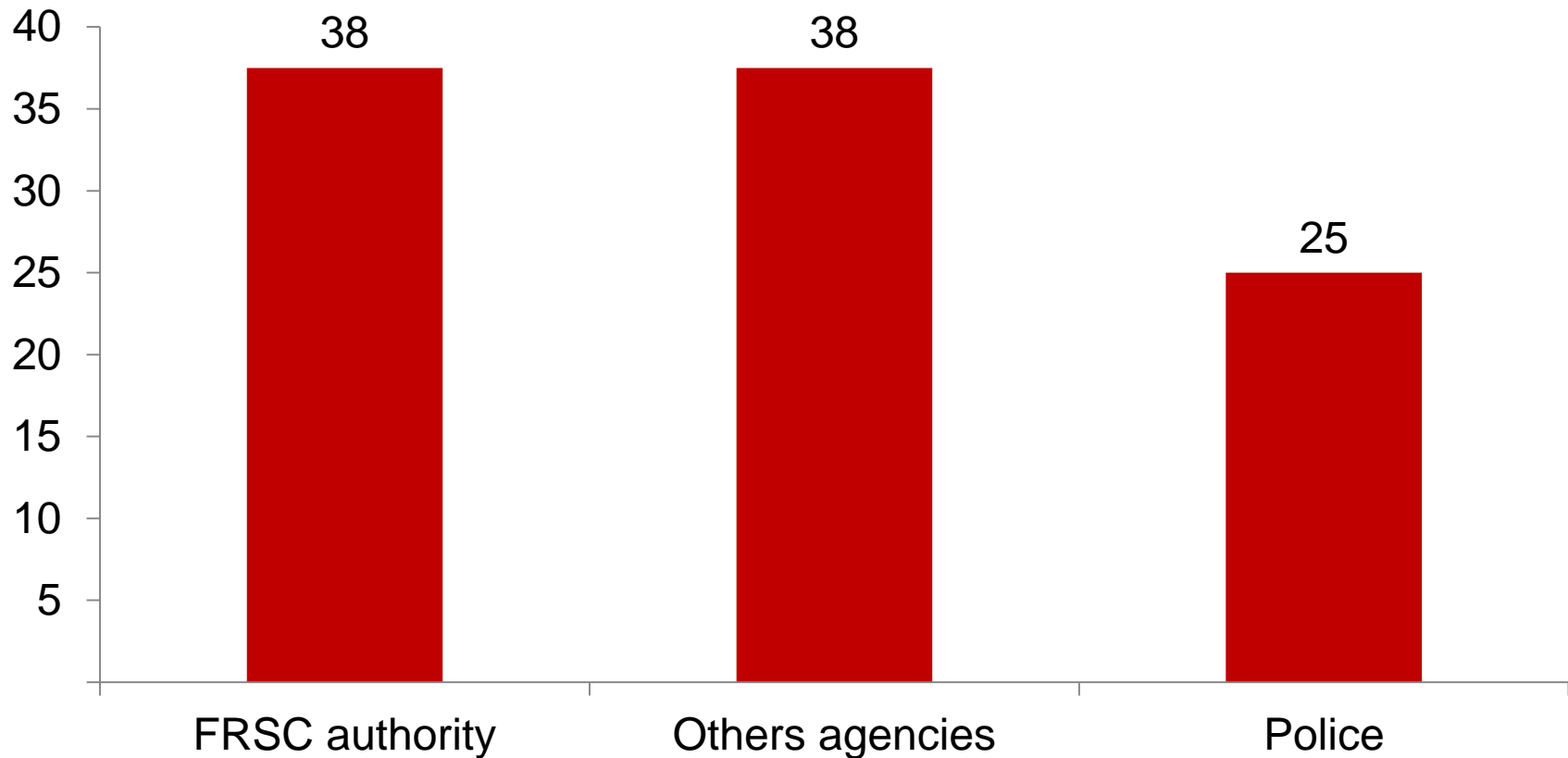


# Reporting Corruption of FRSC officials



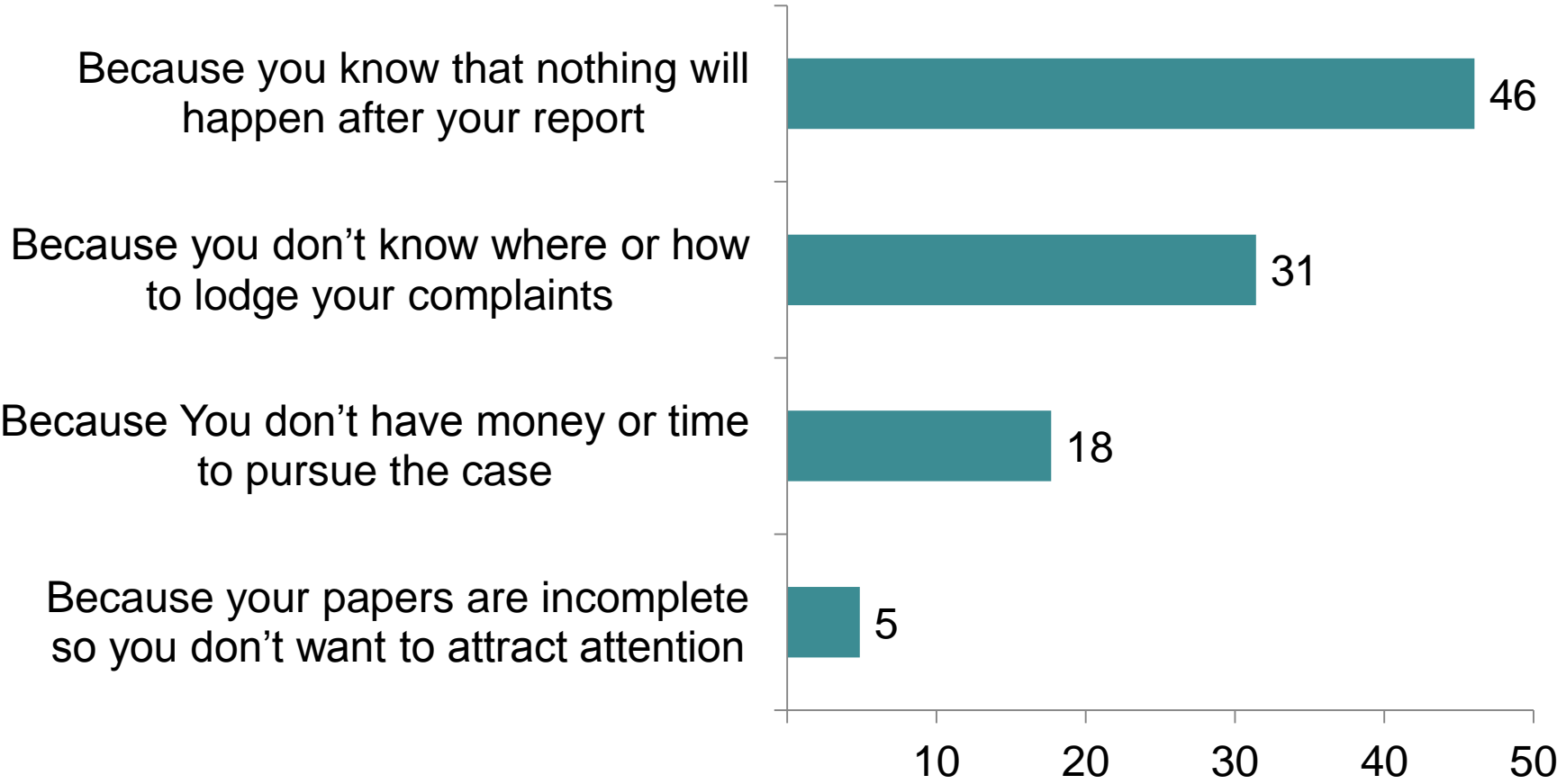
**Respondents were asked:** *Have you ever reported any bribery incident by FRSC officials or unofficial?*

# Reporting Corruption of FRSC officials



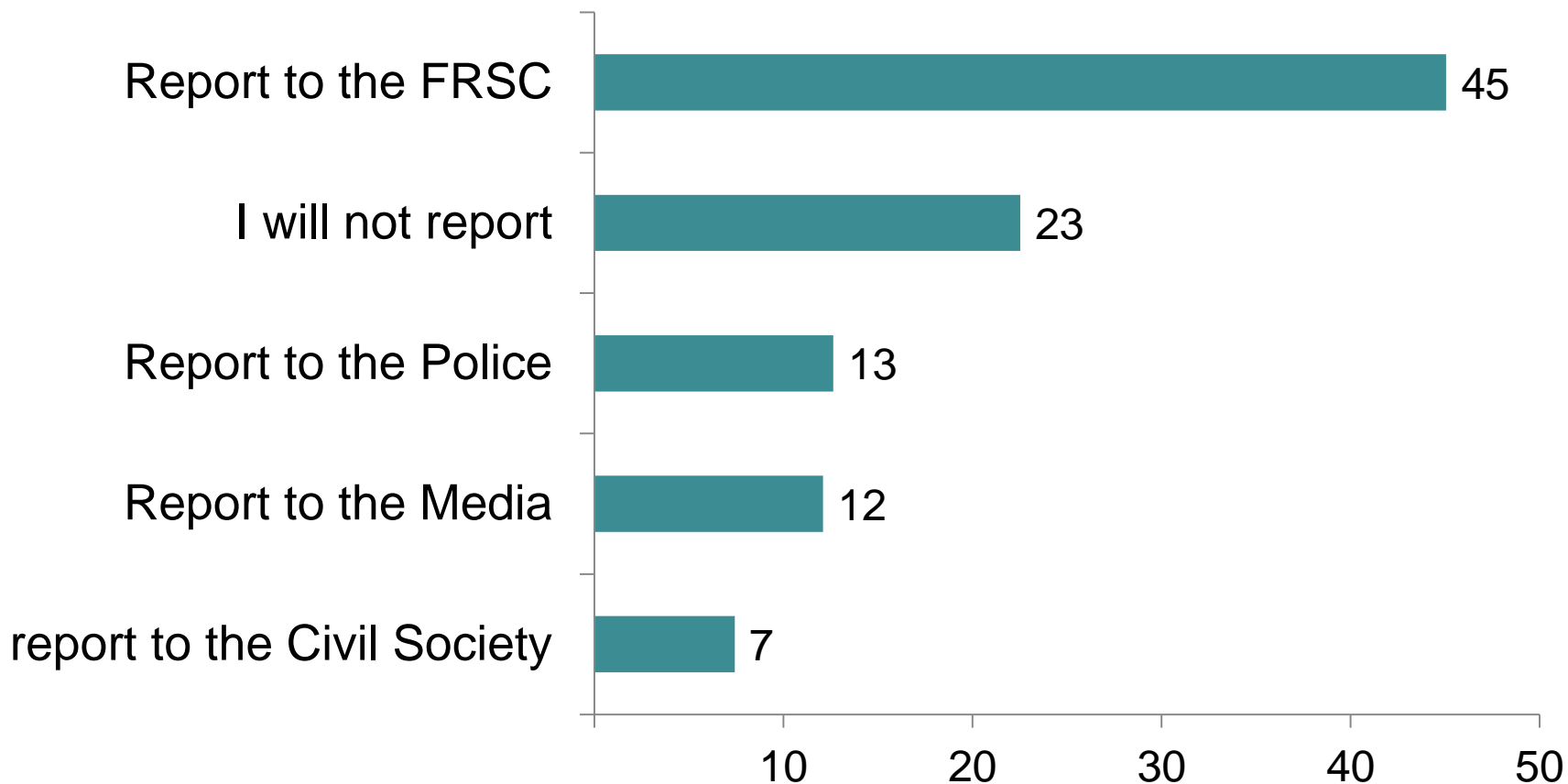
**Respondents were asked:** *If you ever reported bribe incidences, who did you report the case to?*

# Reasons for not reporting bribe incidences by FRSC officials



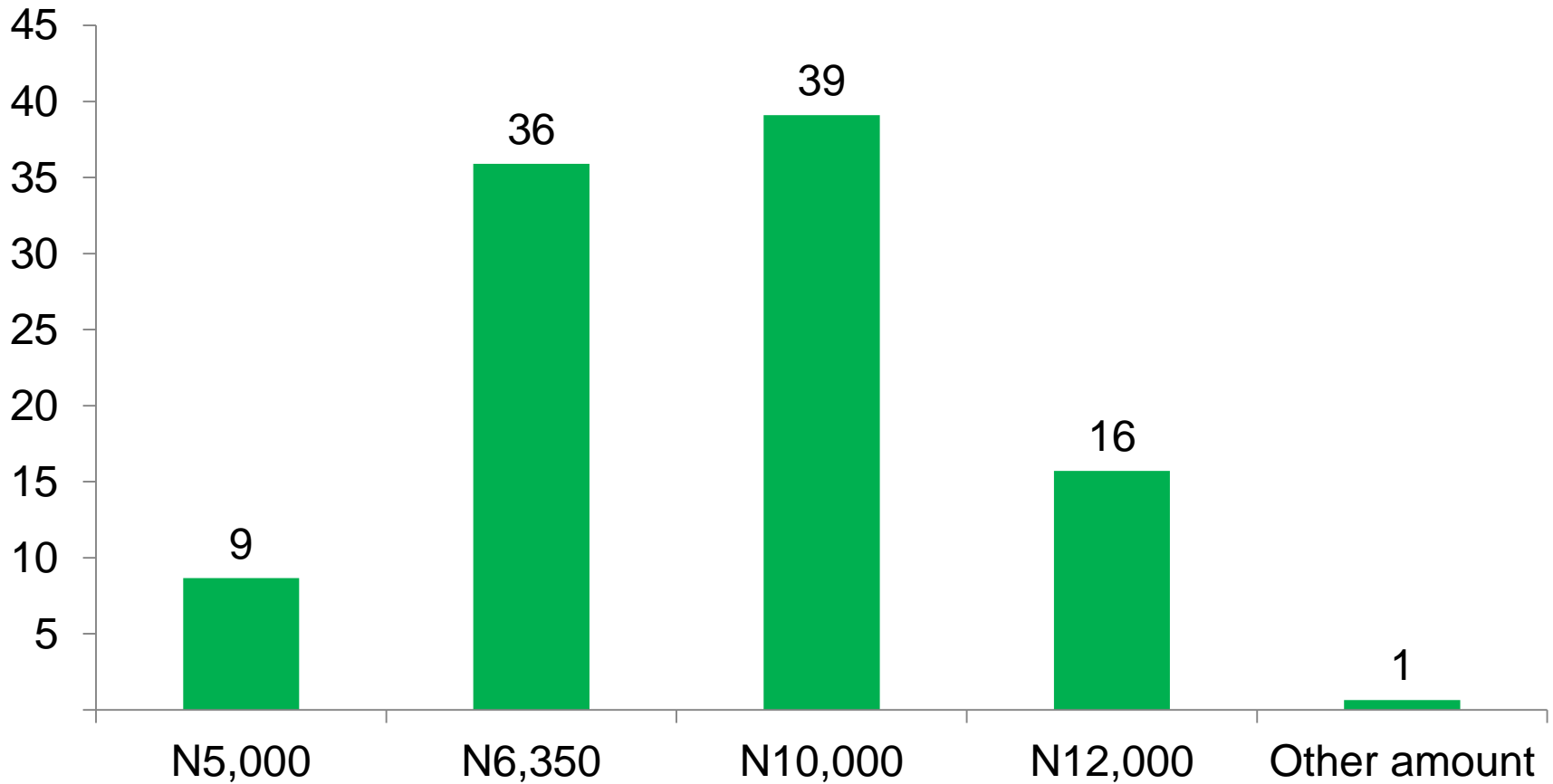
**Respondents were asked:** *If you have NOT reported any bribery incident by FRSC officials, why?*

# Reporting Intentions on Drivers' License application



**Respondents were asked:** *If you had a complaint about corruption in Drivers License application, what would you do?*

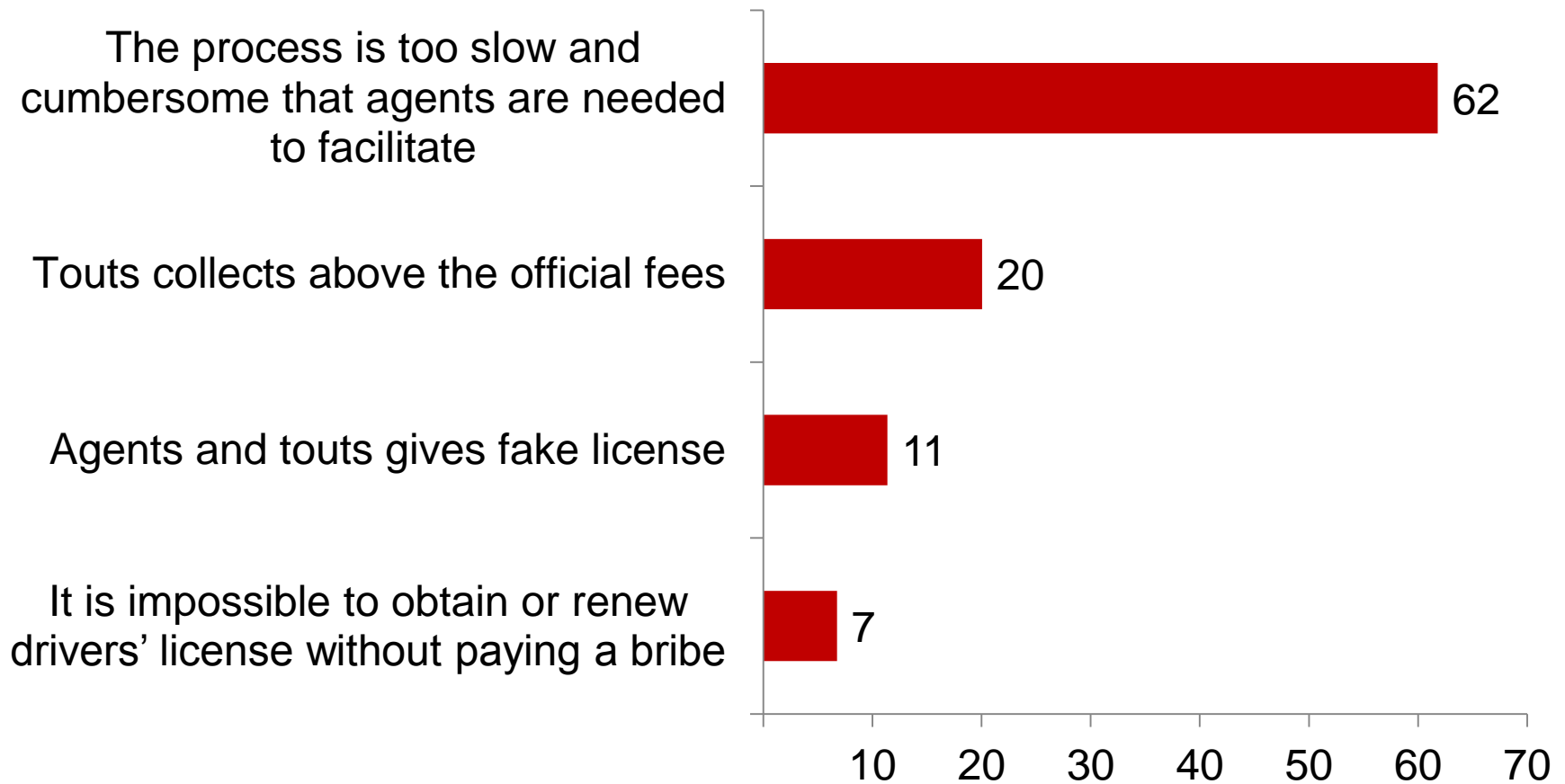
# Cost of Drivers License



**Respondents were asked:** How much do you know is the approved amount for a new driver's license?

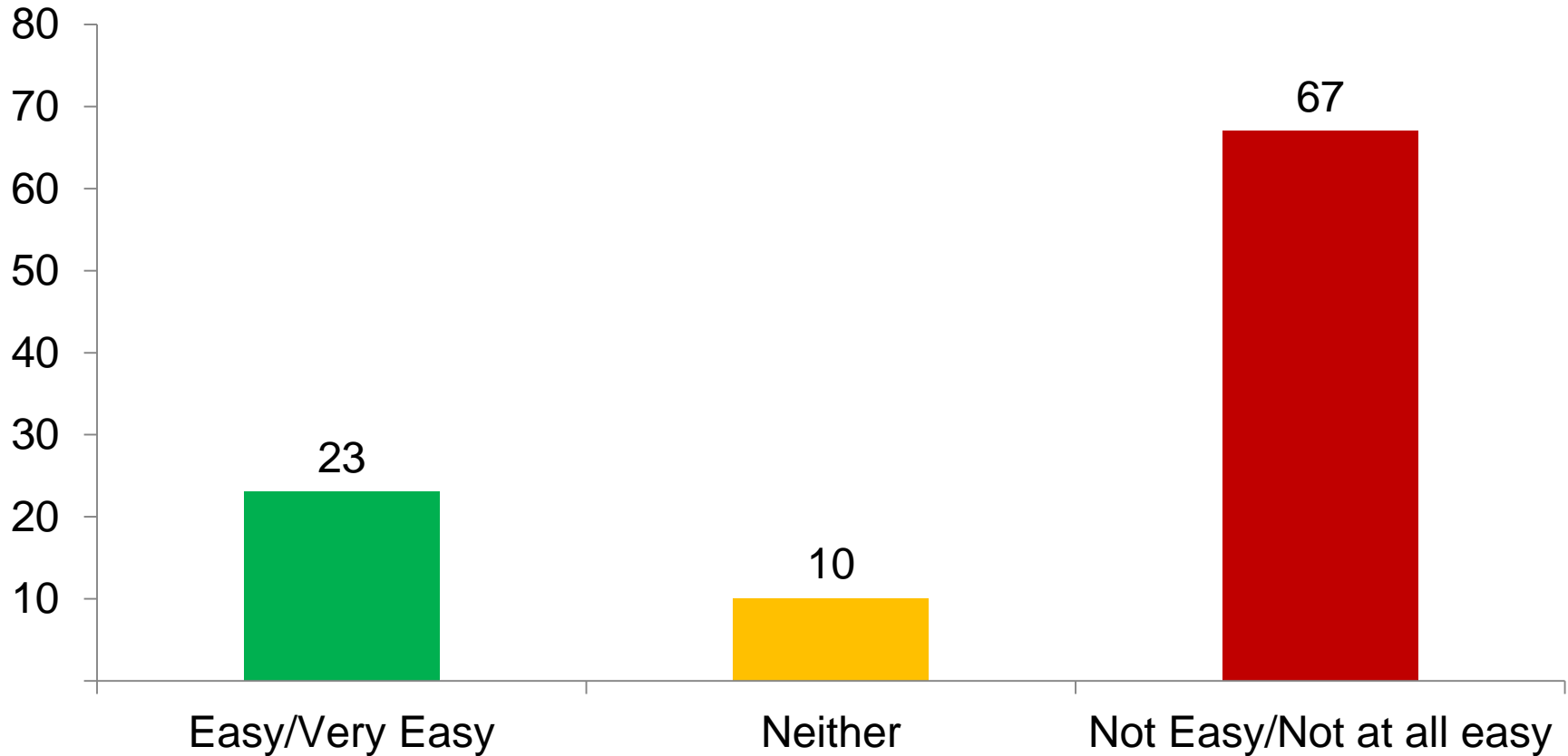
# Challenges Facing Drivers License Application

# Challenge facing drivers' license application



**Respondents were asked:** *In your opinion, what is the main challenge facing the drivers' license application in this state? Multiple code possible?*

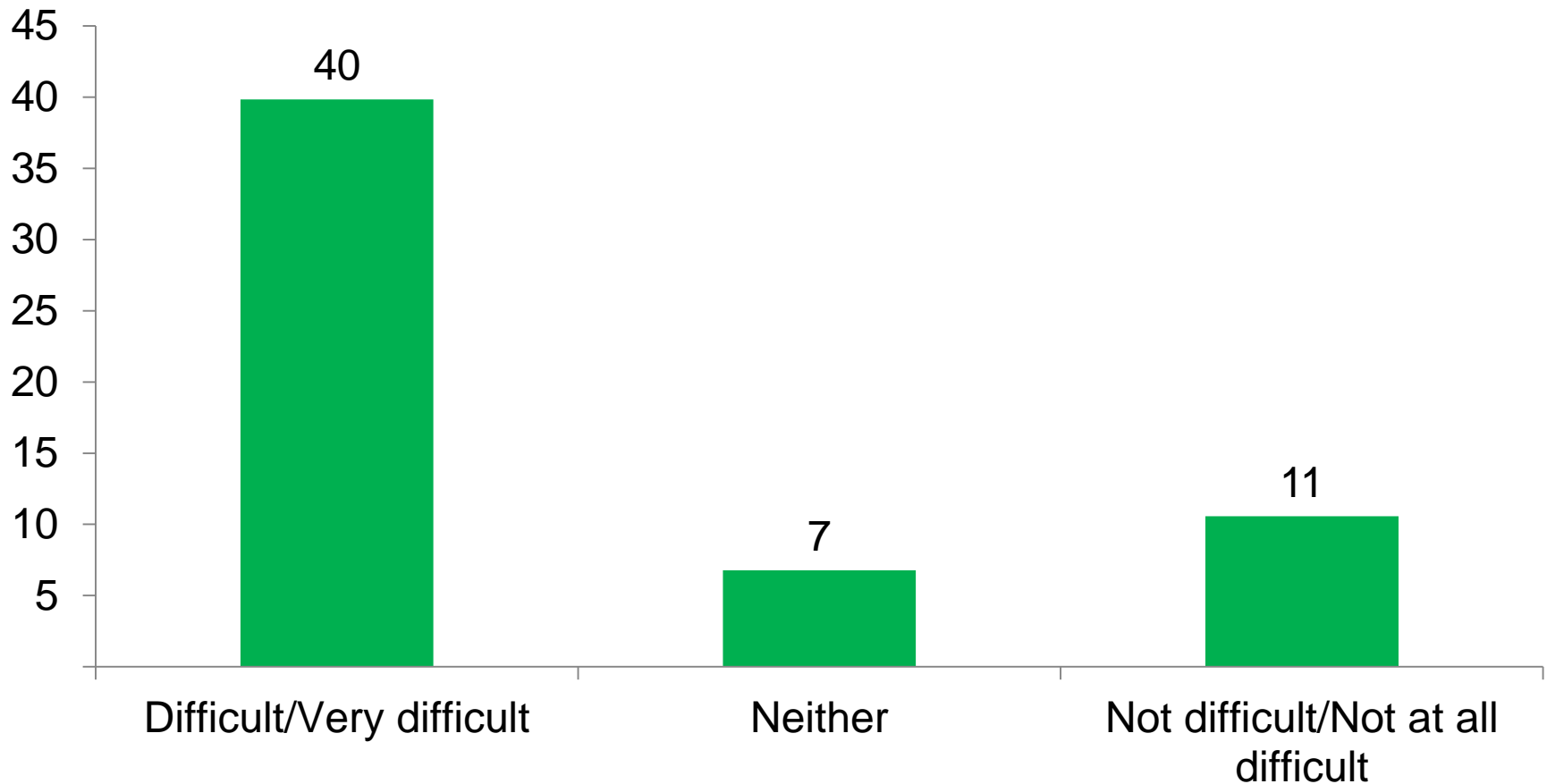
# Ease of Drivers License Application



**Respondents were asked:** *Generally speaking, how easy or difficult is it to obtain drivers license in your State?*

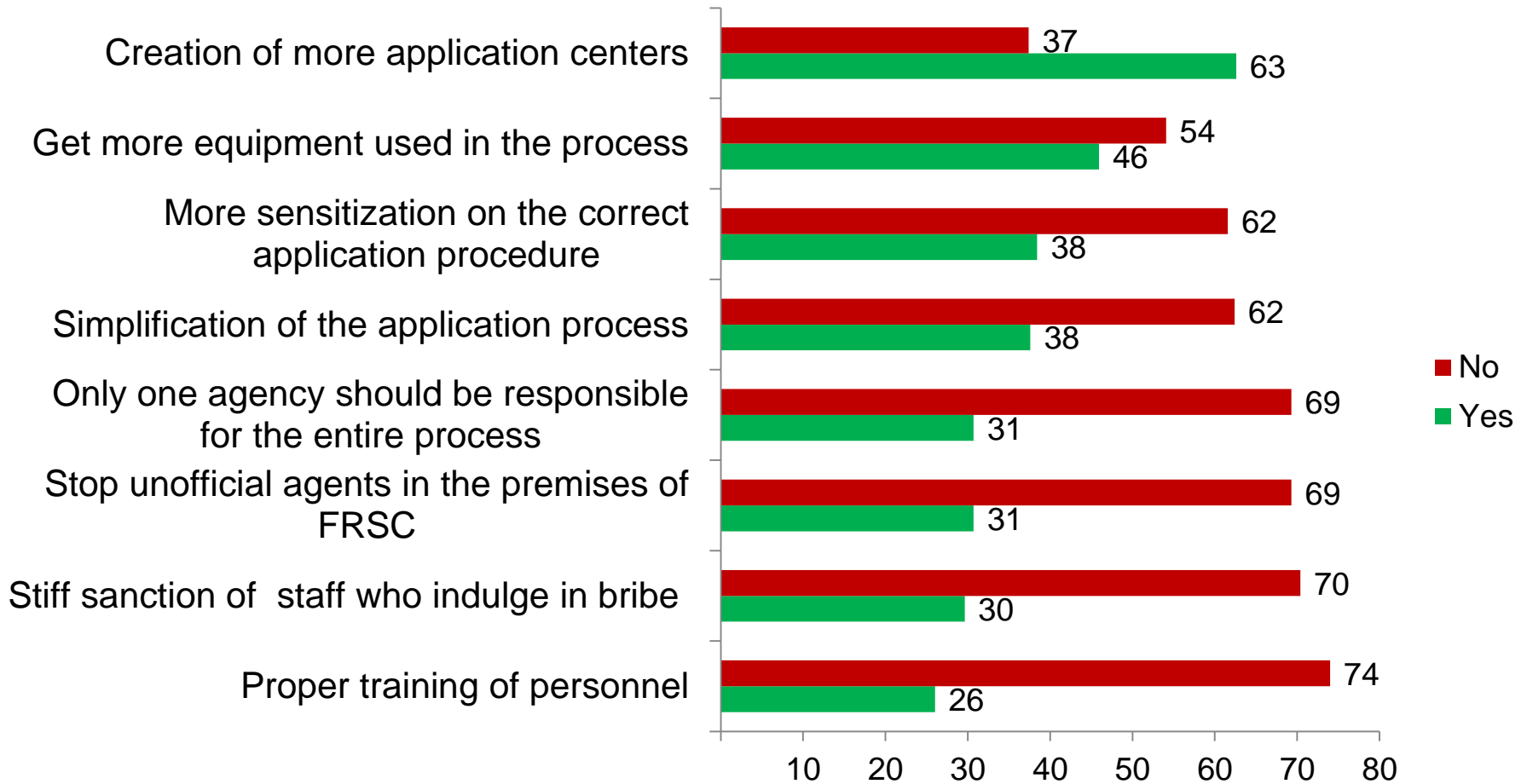


# Rating of the Drivers' License Process



**Respondents were asked:** How would you describe the processes involved in obtaining a drivers' license?

# Suggestion on improving the Drivers' License Process



**Respondents were asked:** What can be done to improve the processes involved in obtaining a drivers' license?

# Recommendations

- There is need for greater sensitization on the drivers' license application process. This is to ensure that potential applicants know the right procedure and do not have to rely on touts and corrupt unofficial agents.
- There is need to hasten the application process to ensure that unnecessary delays are eliminated. The survey suggests that those who patronize touts do so out of the desire to avoid delays in the official system. Opening up new application centres would assist in this regard.
- Agencies overseeing the drivers' license application process would benefit from a corruption tracking system which would allow leadership of the agencies to know about incidents of corruption among its officials. The Stopthebribes platform ([www.stopthebribes.net](http://www.stopthebribes.net)) which is currently being used by the Nigerian Police Force could be adapted and deployed to track corruption in the drivers license application process.

# Thank you!

For more information, visit our website:

[www.cleen.org](http://www.cleen.org)